Establish a Cost Effective Marketing Budget

and

Track Your Return on Marketing Investment (ROMI)

David Hill 21st USCC Annual Conference January 30, 2013



"Luck Favors the Well-Prepared"

- Dr Louis Pasteur

Planning:

- Mission Statement
- Business Plan
 - Marketing Plan
 - Sales Plan
 - Marketing Budget
- Exit Strategy

Marketing Plan & Budget

- Part of and supports Business Plan
- Marketing may/may not have standalone budget
- What is an appropriate dollar amount spend on marketing?
- Where and how should marketing \$ be spent?

Marketing Budget Survey

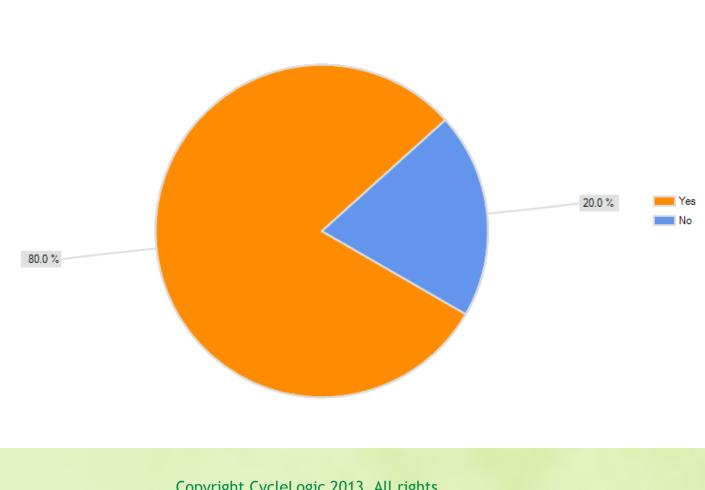
This is a "blind" survey - meaning the identity of the participants are neither requested nor will they be known to CycleLogic, the author of the survey.

This survey is being conducted in an effort to determine and benchmark industry-specific spending levels for the marketing and sales of compost and compost based products.

The survey also investigates basic marketing trends, advertising placement and practices for the promotion and sales of compost and compost based products. For purposes of this survey, no distinction is being made between the terms "Marketing" and "Sales".

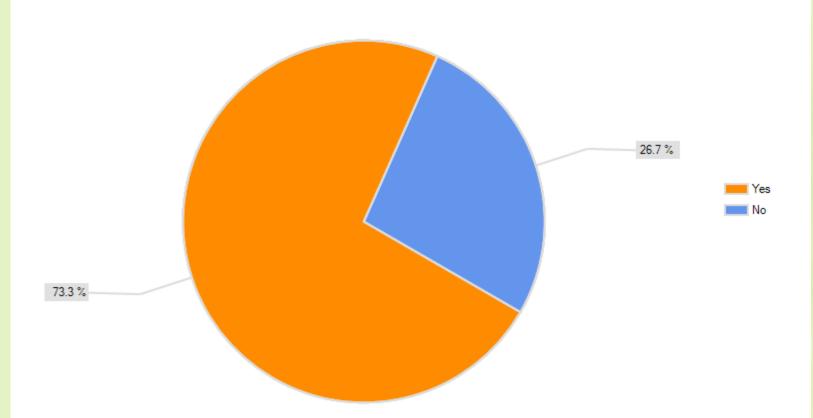
Thank you for participating in this survey - and for helping us serve you better.

Companies Having a Business Plan



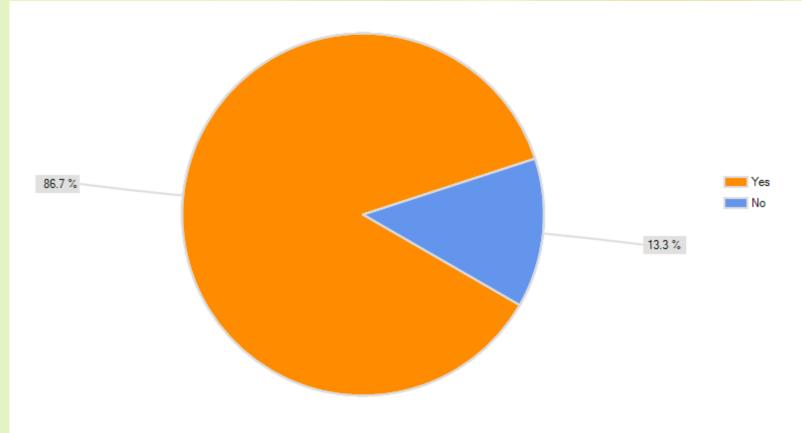
1/30/2013

Have Formal Marketing Plan

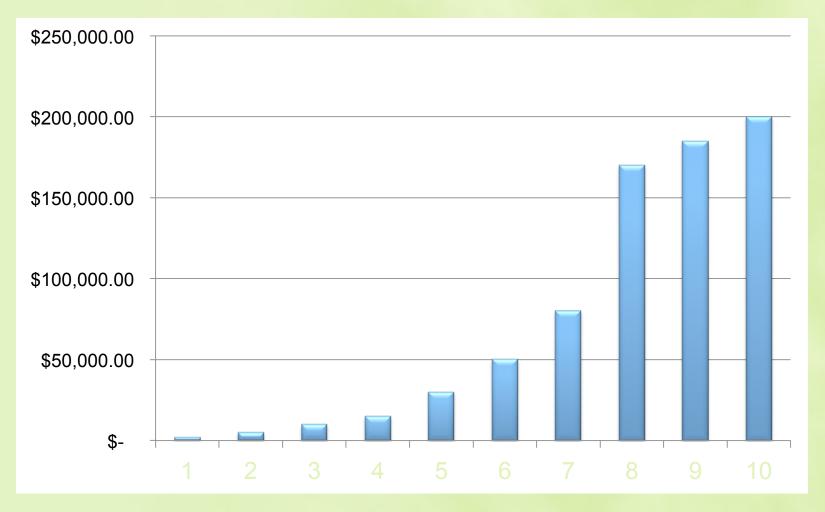


1/30/2013

Stand-alone Sales/Marketing Budget

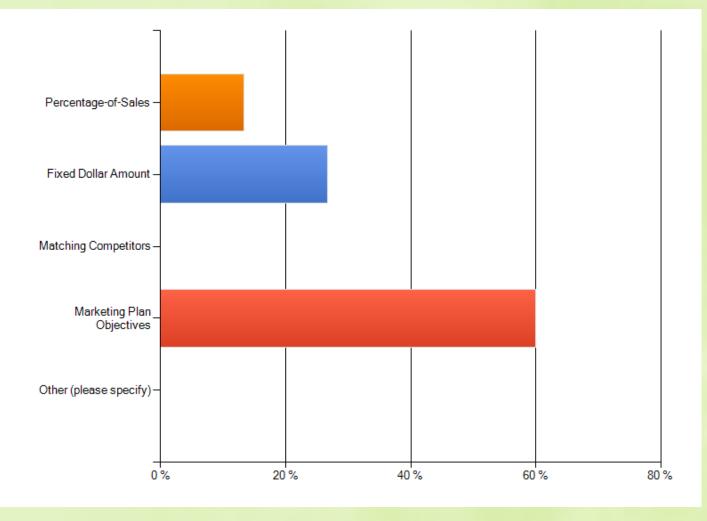


Total Marketing Budget



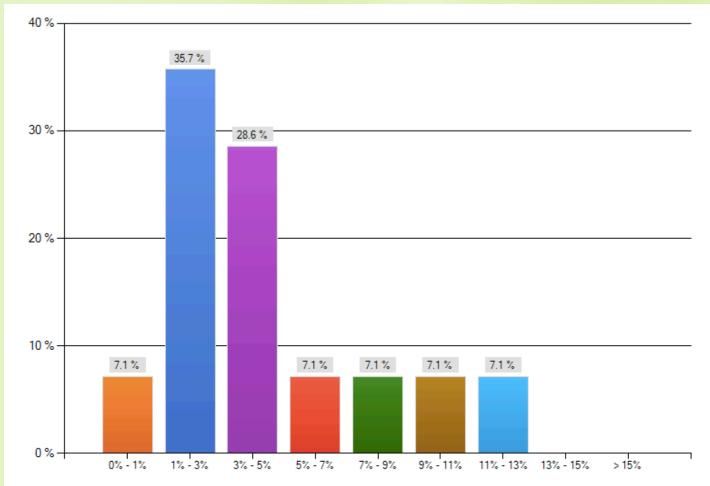
1/30/2013

The basis for Your Budget



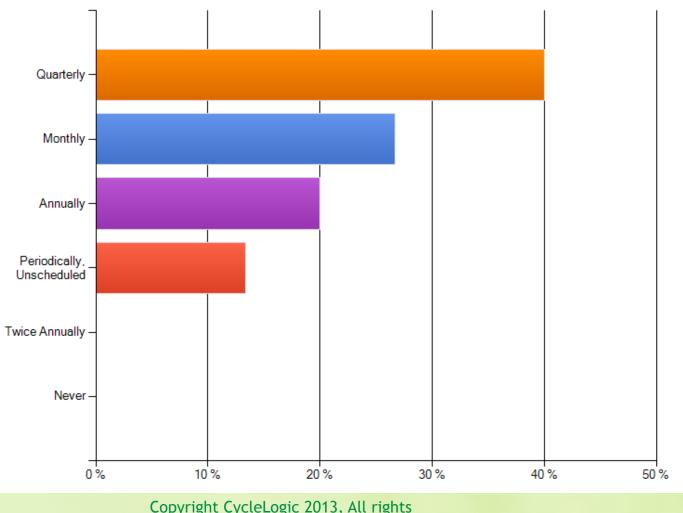
1/30/2013

Total Marketing Budget as a % of Gross Sales



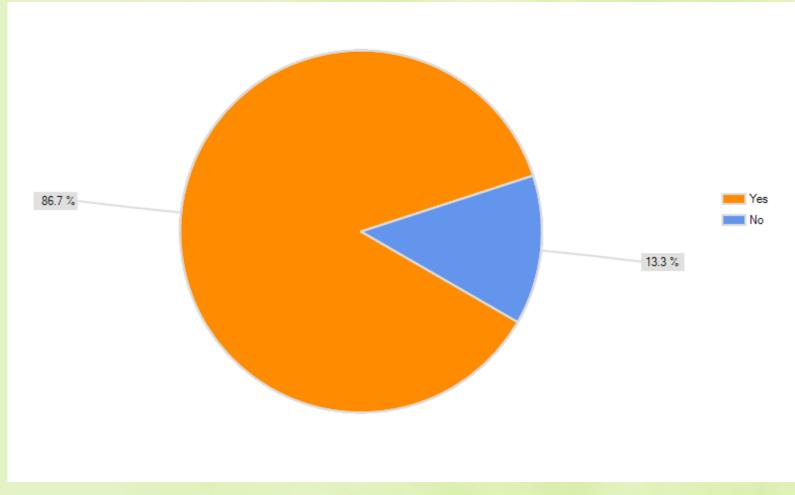
1/30/2013

Frequency of Marketing Budget Review



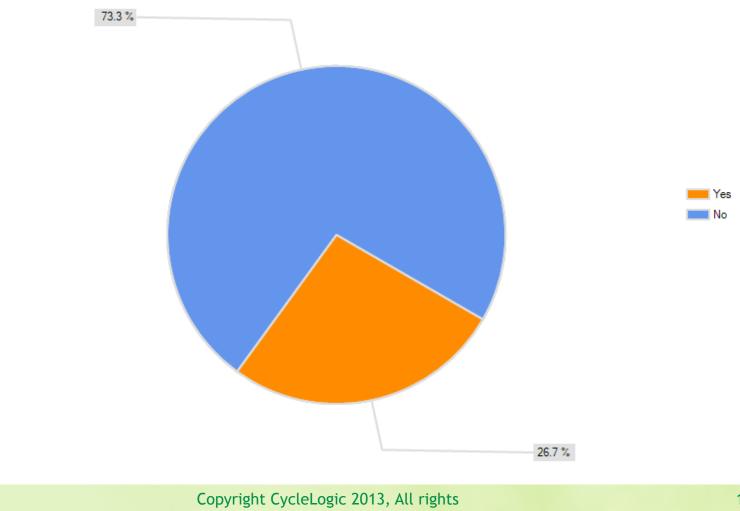
1/30/2013

Stand-alone Sales/Marketing Staff



1/30/2013

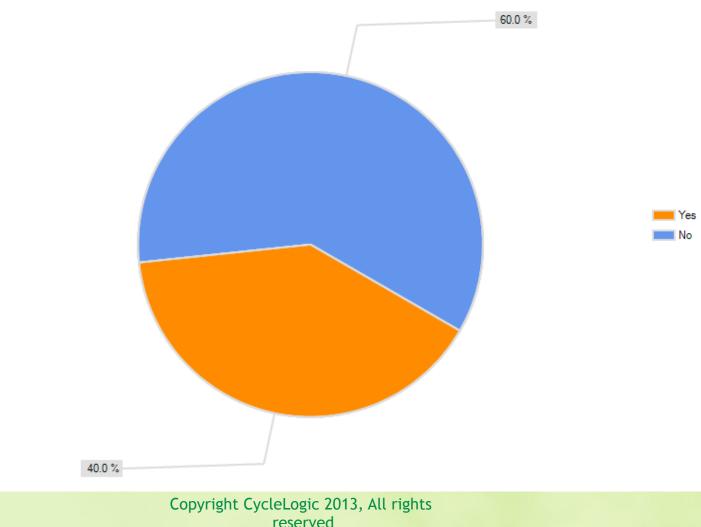
Use of Outside Entity for **Product Sales**



1/30/2013

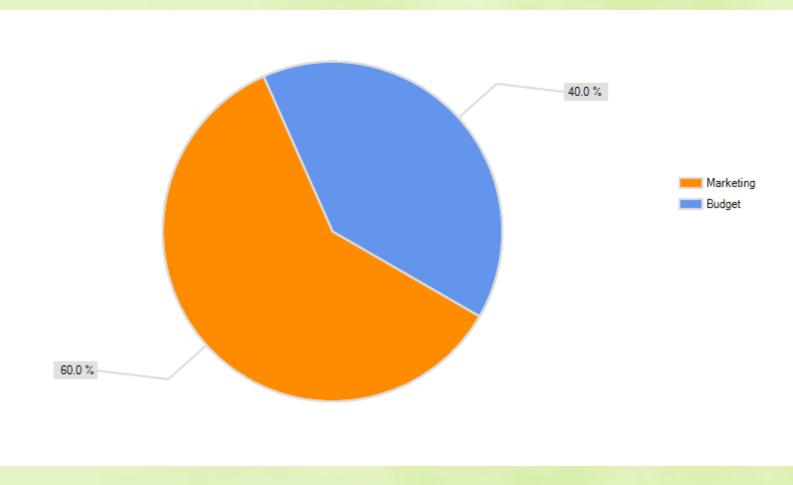
reserved

Use outside entity to market or promote company or products?



1/30/2013

Outside Fees, Commissions, etc. Included in Marketing Budget?

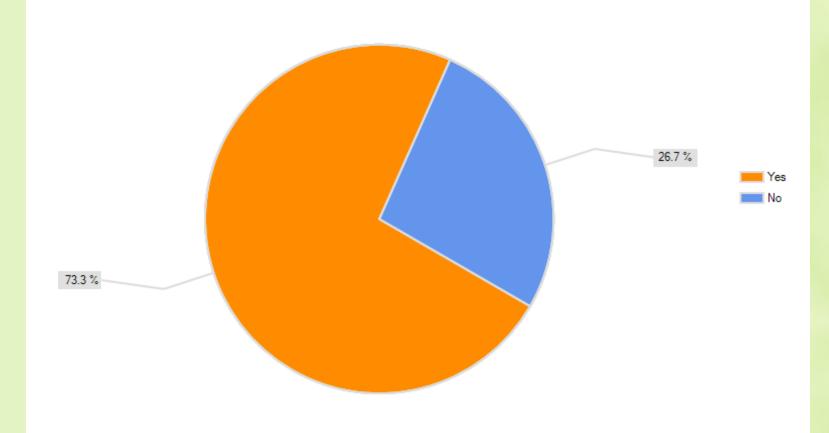


1/30/2013

Product Promotion

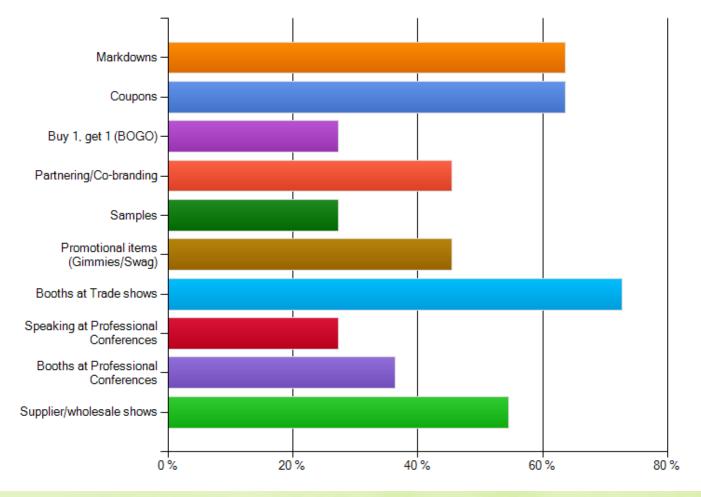
- Many different media types to promote a product
 - Print, broadcast, direct (telephone, fax, etc.), Digital (email, texting, newsletters, social media, websites, pop-ups, banner ads, etc.), special events, endorsements
- Often, incentives used to increase product sales
 - discounts, free items, contests

Company Engage in Promotional Offers?



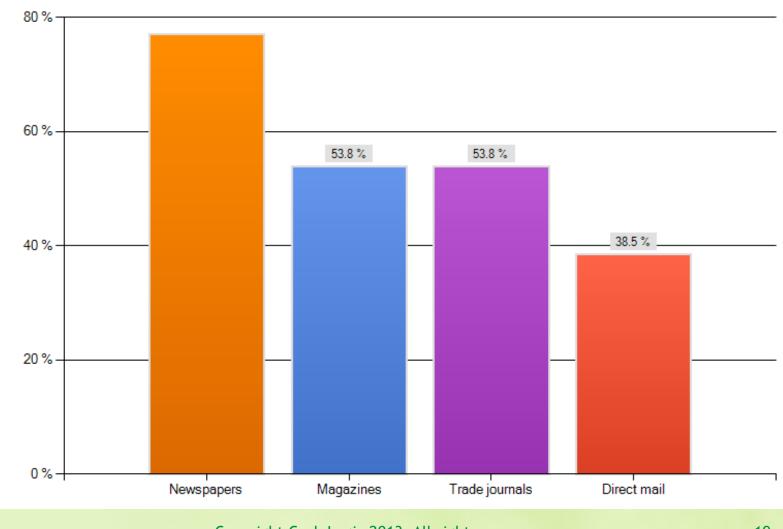


Types of Promotions



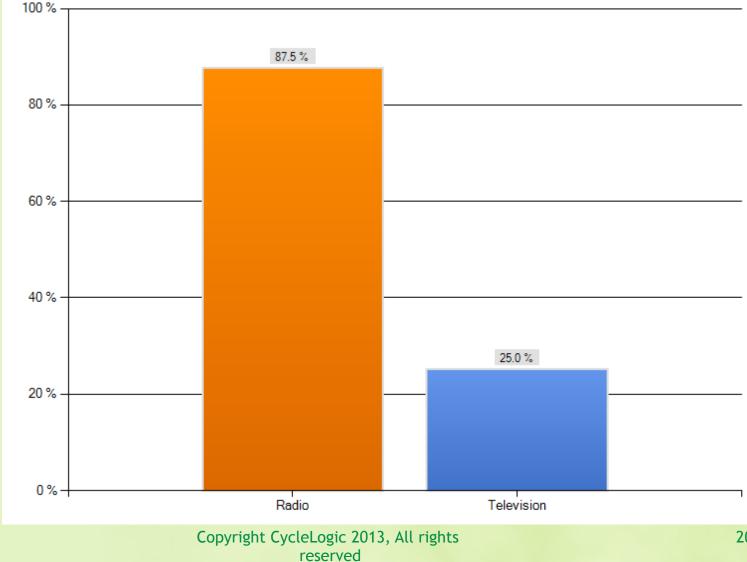
1/30/2013

Print Advertising



1/30/2013

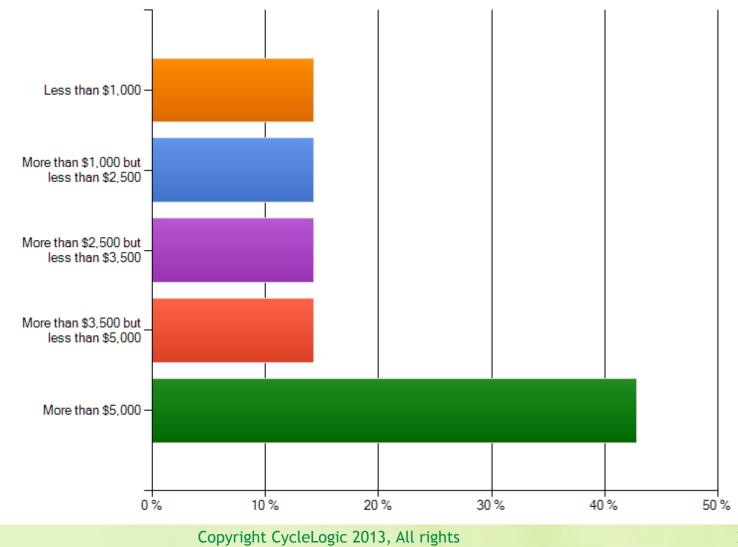
Forms of Broadcast Advertising



1/30/2013

20

Website Development Costs



1/30/2013

reserved

Return on Marketing Investment

• The revenue improvement attributable to marketing (less marketing spending), divided by the marketing 'invested' or risked.

ROMI = <u>(Improvement – cost)</u> cost

- Typically, marketing spending is considered justified if the ROMI is positive.
- Short-term result measures often criticized only includes direct impact of campaign without including long-term brand building value the market.

ROMI Metrics

- Unique Campaign Codes
- Telephone Numbers
- Text message
 responses
- Email Addresses (unique)
- Website Landing Pages
 (unique URLs)
- Mail-in Response Cards
- Response Forms
 (unique forms)

- Social Media Interactions (number of comments, likes, shares, connections, follows)
- Coupons/Certificates/ Rebates (presented at point of purchase)
- Market Insight Surveys (administered before and after brand building campaign)

1/30/2013

Questions?



1/30/2013