# The Business Side of Post-Consumer Food Waste Composting

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### Who is Eco-Cycle?

- Founded in 1976
- since 2003



Advocates for Zero Waste worldwide



# Should you answer the phone when the local Zero Waste organizer calls?

#### Presentation overview:

- ✓ What is Zero Waste?
- ✓ Special challenges of the ZW feedstock
- ✓ New skills for a composter's staff
- √ The good news new marketing opportunities



#### What is Zero Waste?

#### ZW is a total commitment to:

- Maximizing <u>downstream</u> resource recovery through recycling and composting;
- Maximizing <u>mid-stream</u> longevity through reuse, repair and durable design;
- Maximizing <u>upstream</u> waste reduction through Redesign, ZW Purchasing, Producer Responsibility and New Rules.

# ZW advocates for composting as THE ANSWER for almost 50% of the waste stream

#### Are you ready?

- √ Food scraps
- √ Yard trimmings
- ✓ Paper towels and other
- ✓ Bioplastic packaging and bags

...GOTTA TAKE IT ALL!



### ZW as it pertains to composters:

- ✓ Landfill bans on "organics" to reduce GreenHouse Gas emissions;
- √ Food waste = local resource to improve local soils;
- √85 residential food waste programs in 2009;
  now we have record of 156 in 2012.
- √ "Waste" management vs. producing a quality product from discarded resources.

### Challenges of post-consumer food waste as a feedstock

- ✓ Requires a new permit, more regulation
- ✓ Might need capital investment to upgrade facility
- ✓ Might increase operations costs

### Challenges of post-consumer food waste as a feedstock

- ✓ Highly contaminated
- ✓ Compostable plastics so far aren't distinguishable from petro-plastics
- ✓ High odor generation potential
- ✓ Less homogenous feedstock needs processing flexibility



### Challenges of post-consumer food waste as a feedstock

- ✓ Maybe the biggest change: these guys aren't your landscaper customers
  - ✓ Local government
  - ✓ Public perception



**Boulder City Council** 

# Is it worth taking the leap? YES, If you are prepared!

New areas you may need to address:

- ✓ New staff skills
- √ Public image beyond odor mitigation
- ✓ New marketing opportunities
- ✓ Community-building

#### New staff skills:

- ✓ Training as government liaison active partner
  - √ Good program guidelines
  - ✓ Customer will scrutinize your operation
  - ✓ Multiple haulers may each have their own guidelines/messages to their customers
  - √ Specialized reporting to muni



### Changes in public image

- ✓ From under the radar to front page news?
- ✓ Communication with key decision-makers (like city councils) is critical
- ✓ Local gov partner can't invest in you until you are competitive with landfill tip fee (one way or another)

### **Community-building**

- ✓ Tour requests from grade schools to the mayor
- ✓ Can you fulfill the image of the "community composter"?
  - ✓ EVERY community wants/needs one
  - ✓ Total image transformation to valued partner or utility
  - ✓ Public visibility can help a lot with quality control
  - ✓ Don't underestimate the allure of "completing the circle" by returning finished compost to the community

### New marketing opportunities

- √ You have an edge with municipal composting projects roads dept's, civic landscaping
- √ Front end service fees/back end guilt trip
  probably isn't a good marketing plan
- ✓ Use public visibility for local retail sales!

### **Success Story: A1 Organics**



- ✓ Eco-Cycle persuaded them to try ZW feedstock
- ✓ Giant learning curve for both companies
- ✓ Now part of their identity
- ✓ One of highest profile composters in US

#### **Services**

Since 1974, A1 Organics has focused on services related to organic residual reduction and organic recycling services. Additionally, A1 Organics provides services related to organic recycling on a one time or continuing basis, which includes:

- Food Waste Recycling
- **Composting**
- **Compost Mixes & Blends**
- **Grinding and Custom Services**



### Why bother?



- New green jobs are highly prioritized
- Landfilling will get more expensive
- Composting is still the best food waste solution
- Future generations are gonna need some soil



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