

Basic Fundamentals

- Safety
- Quality
- Productivity
- Housekeeping
- Preventive Maintenance



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Action



"It is not always what we know or analyzed before we make a decision that makes it a great decision. It's what we do after we make the decision to implement and execute it that makes it a great decision."

William Pollard



Understanding Near Miss



Work From the Base of the Triangle

Fatality

20

Lost Time

Accidents

48

Recordable Injury Incidents

77

First Aid Incidents

112

Property Damage Incidents

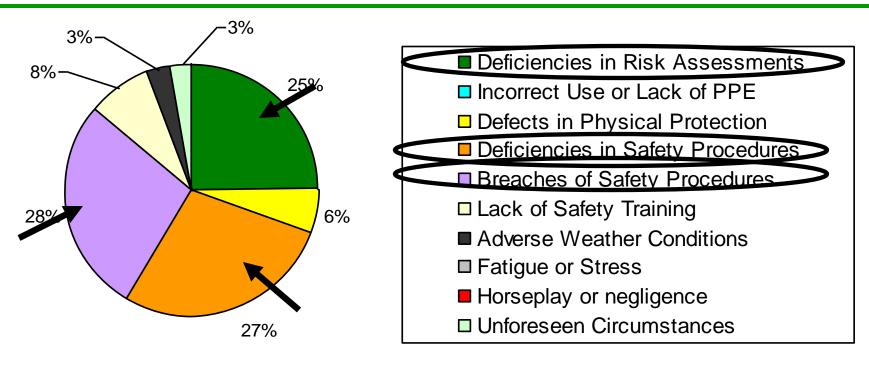
400 Near Miss Incidents



Accident Analysis



Areas of Concern



- Nearly 90% of all serious injuries / fatalities due to 3 common themes:
 - Deficiencies in Risk Assessments
 - Deficiencies in Safety Procedures
 - Momentary Breaches of Safety Procedures
- Often done in the best interests of meeting operational efficiency!



Known accident areas



Four main areas:





- Mobile Equipment
- Falls from Heights
- LOTO Violation and/or Poor Guarding
- Maintenance Related Work





Again...

Often done in the best interests of operational efficiency!



Accident Statistics





Incidents & Injuries

(Only represent the tip of the iceberg)

Near Misses

Unsafe & At Risk
"Behaviors & Acts"

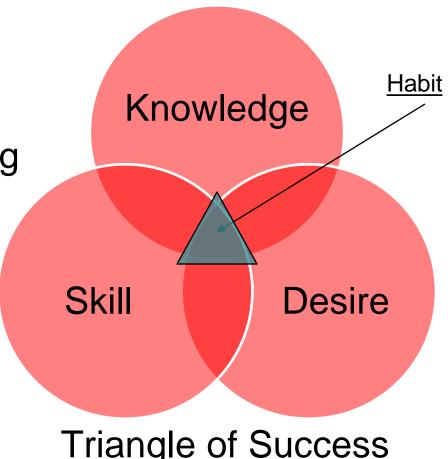


Behavior Based Safety (BBS)



is when ALL employees work safely...

- everyday
- every new task
- while no one's looking
- do so habitually

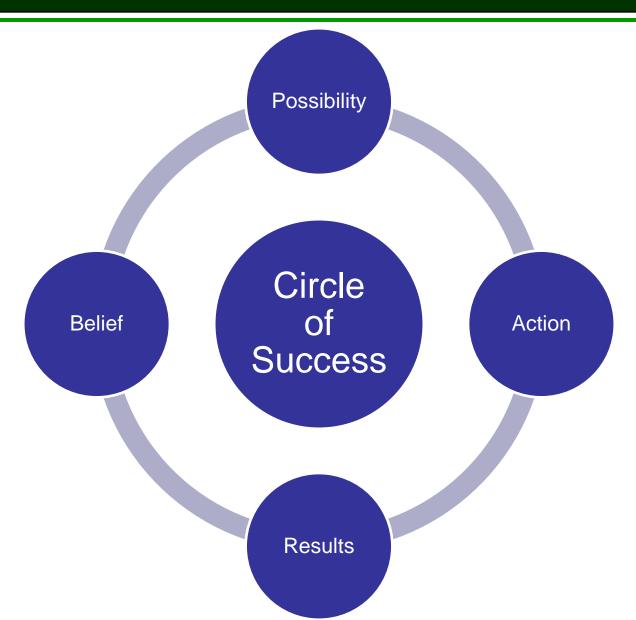


Triangle of Success



Leadership Success







Exceptional Leader's Traits



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- Dare to be a little different, to be up front, to be the best; to make the tough decisions

2. Commitment

- Passionate about achieving their goals, willing to pay the up-front price for success; disciplined

3. Character

- Have a strong moral and ethical compass

4. Compassion

- Truly care about the success/well-being of others

5. Competence

- Know their business at a gut level

6. Confidence

- Have a deep belief that they can weather any storm



RISK is:



- Inherent will always exists to some degree
- Definable in terms of Frequency, Likelihood, & Severity
- Quantifiable within a group context
- Subject to Change when equipment / processes / procedures, and behaviors change



The "Titanic" Mentality



- The risks are known, but ignored...
 - Titanic- "sailed untested ship through ice field at nearly full speed on a moonless night, in the hope of setting a record" ²
 - Challenger- "Ever image conscious, NASA brass pushed to launch despite engineers 'rubber seals in cold weather' concerns" ²
- Risk Assessment stops...
 - Three Mile Island- no US nuclear plant experienced a serious accident in 25 years²
 - BP Macondo Well 4/2010- the deep water rig had produced several years, advancing the technology the entire time. 'When you think you have a robust system, you tend to relax'."
- Action (reaction) only "after" a serious incident or fatality



What are Risks & Hazards?



Loud Noises

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Slip
•Contact with:
                                            Trip
     (Object / Equipment)
                                           •Fall from:
     (Harmful Substance /
                                               (height)
     Chemicals / Debris / Dust
                                               (same level)
     and Extreme Temperatures)
                                               (lower level)
Body Motion
                                               (onto)
Caught in / under / between
                                            •Struck from:
   (crush)
                                               (above)
Bites / Stings
                                               (side)
Fatigue
                                               (behind)

    Electrocution
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Training and Practice in Risk Identification is Essential (OBSERVATIONS/JHA's/JSA's/TRACK/R³)



See the Risk?







Risk Assessment – Why?



To prevent fatalities and injuries by identifying hazards and reducing the risk of injury from those hazards to as low a level as is reasonably practicable.







Best Safety Managed Companies....



Safety is the #1 corporate value

Safety is employee driven

- Risk assessment and systems analysis is a continuous process with employees (subject matter experts) and managers involved
- New and planned activities receive rigorous risk
 assessment/ systems analysis to bring residual risk as low
 as possible
- All new processes, equipment, tools are evaluated and approved for safety by employees who run or use it



Fundamental Question



 Doesn't it make sense that those closest (most exposed) to the risk have the most to say as to how it gets fixed?

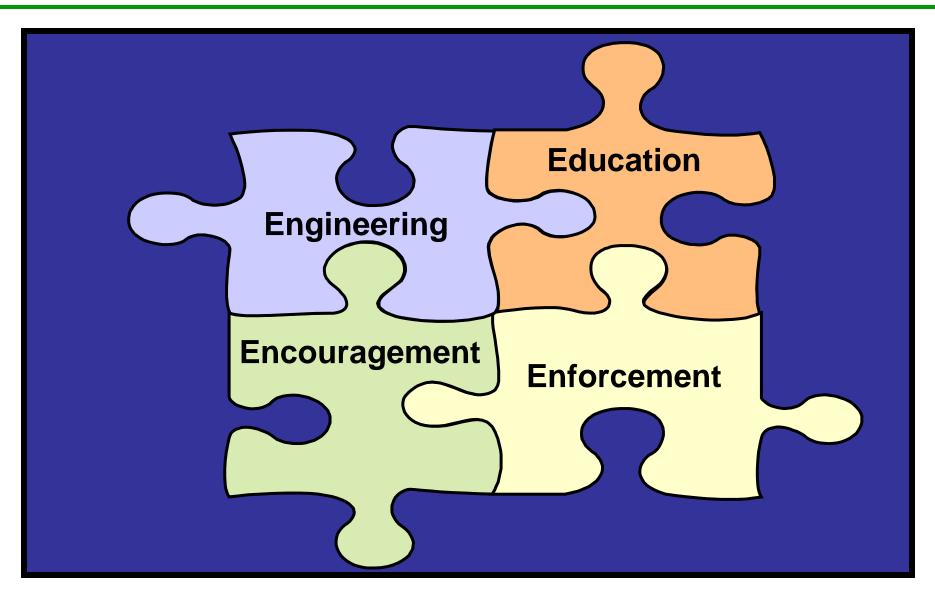
- Subject matter experts
- Most Ee's want to do their jobs well, please their boss
- All Ee's look to make their jobs better (easier)
- Average Ee is "not connected" to the EHS process



Safety Strategy



(as an advantage point)





Integrated Behavior Solutions



Consider the following as an example:

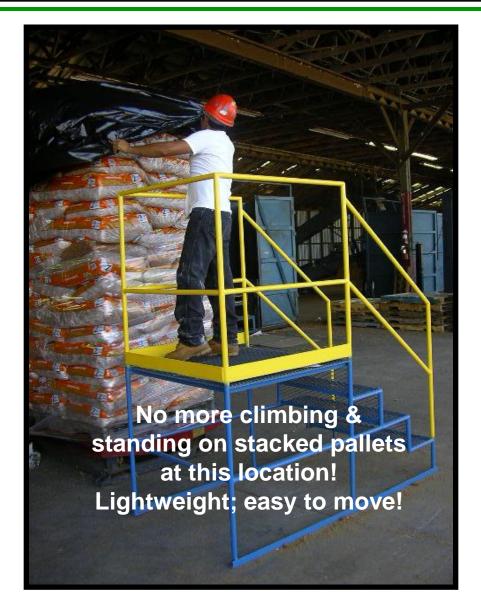
- Use a telescoping boom lift rather than a front end loader bucket to reduce fall hazards while repairing head pulley on a 40' conveyor (engineering)
- Provide training on telescoping boom lift safety (education)
- Monitor the use of the boom lift and give them feedback to ensure it is being correctly and consistently used (managed consequence)
 - Focusing on critical behaviors
 - Critical behaviors stated objectively as expectations

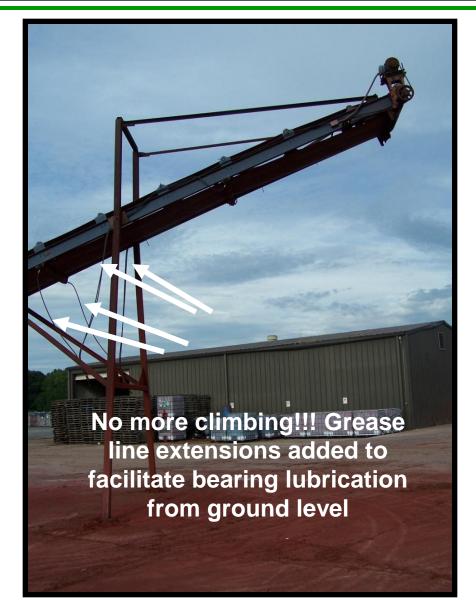




Fall Protection - Engineering









Engineering





Idiot-proof guarding!



Education



- ✓ New employee orientation
- ✓ Mentoring
- ✓ Front-line managers (off site training)
- ✓ Safety is a part of the skill (for growth)
- ✓ Learn by doing (OJT)
- ✓ Classroom instruction weekly





20+ Instructors trained, equipped to be Trainers













Encouragement



Celebrate success!(Major milestones)



- Motivate for safe behavior!
 (what gets rewarded, gets repeated)
- Get all employees to want zero accidents!





Enforcement



- Documented Disciplinary Action Policy & Procedures
 - Progressive (1, 2, 3 strike your out)
 - Verbal / written warnings, days off w/o pay, termination
 - Trained / known / posted
 - Prominently Displayed for all to see all the time
 - Included in new hire training orientation
- Front-line enforcement
 - Must be fair, balanced, unbiased
- PM/GM accountability
 - Consistent, designed for growth





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Thanks for listening!

Questions?